

Strategic Plan - 2017

Our Vision for the Future

To be the benchmark by which Australian NDIS providers measure success!

Our Mission

To enhance the quality of life of people with a disability and their carers.

Our Values

- Respect
- Inclusion
- Diversity
- Integrity
- Creativity
- Quality

Our Brand Promise

- We are a leader in individualised and fully tailored programs.
- We are a leader in inclusive program development
- We are a trusted provider of quality individual and group programs.

Strategic Direction for 2017

- Develop strategic partnerships and alliances within the region.
- Be 100% ready for NDIS rollout from 1st July 2017.
- Support our existing and new clients through the NDIS transition
- Develop digital marketing strategy as a means of reaching more people
- Enhance and consolidate workforce capacity and capability
- Explore new Service offerings to fill market gaps and as a means of growth under the NDIS

Specific Strategic Actions for 2017

- Develop & strengthen ties with the LAC Network
- Embed MYP Platform as the backbone of our service delivery
- Train & develop staff, equipping them with the confidence & skills to be their best
- Introduce new website as a platform for digital marketing
- Introduce Autism specific services to meet market needs
- Operate in surplus.